



Keeping citizens informed.



If you haven't already done so, we suggest you sign up for the CodeRED Emergency Notification System.

During an emergency, extended utility outage, street closure, or other issue of public concern, the City will utilize the CodeRED system to inform citizens rapidly. The system will call each telephone number in the database and deliver a short voice message. The system can also send text messages and emails.

To sign up, visit the City's website at www.cityofrockport.com and either click on the CodeRED icon or type in the name in the search engine.

We encourage you to call or come in with any questions you may have. City Hall, which is located at 622 E. Market Street, includes the offices of the Mayor, City Manager, City Secretary, Finance, Municipal Court and Utility Customer Service and is open Monday through Friday from 8 am – 5 pm. The phone number is (361) 729-2213.

Questions regarding building permits, code enforcement, environmental services, planning, streets, and utility services, should be directed to (361) 729-1125. These departments are housed in the Service Center, located by the water tower at 2751 SH 35 Bypass on the west side of the access road between Market (FM 1069) and Pearl (FM 2165). Their hours are 7:30 am – 4:30 pm.



www.cityofrockport.com

Welcome to Rockport



A Guide for Newly Annexed Residents



Welcome!

As a result of the recent annexation, you will receive numerous benefits accorded to City residents. These include:

Police Protection

The Rockport Police Department is dedicated to protecting life and property throughout the City. The Department already has more officers “on the streets” than the Sheriff’s Office and will be adding patrols and personnel.

Streets

All public streets will now be maintained by the City and streetlights will be added for enhanced visibility for motorists.

Ordinances and Regulations

These have been developed to protect, promote, and improve the health, safety, and general welfare of residents. This includes promoting desirable living conditions and the sustained stability of neighborhoods; protecting natural assets and green spaces; safeguarding property against depreciation; managing floodplain and stormwater; and encouraging the most appropriate use of land, buildings, and other structures.

Citizen Participation

In addition to being able to vote or run for office, residents have the opportunity to become involved in the direct operation and planning for the City. There are numerous citizen advisory boards in which residents may become involved. They include planning and zoning, tree and landscape, and parks.

City water, sewer and gas service fees

Non-resident users pay a 40% higher rate for City water and sewer services. As a result of annexation, you will see a decrease in your monthly bill.

For example, the average customer uses 6,000 gallons of water monthly. A non-City resident pays \$7.18 per 1000 gallons, plus a \$26.68 monthly base charge, totaling a yearly cost of \$837.12. For residents, the fees are \$5.09 per 1000 gallons, plus a \$19.32 monthly base charge for a yearly cost of \$598.32. This is a difference of \$238.80 in yearly savings.

Garbage/Recycling Collection

As a newly annexed resident, you have the option of remaining with your current garbage collection ser-

vice for two years OR transferring to the City-provided service any time within that period. If you do not have a current utility account, a \$50 deposit will be required, but may be paid out in installments.

The cost for City services is typically less than those of out-of-town suppliers. Additionally, the City will be rolling out a new automated garbage pickup program this summer. If you choose to remain with your current provider, we will contact you before the end of the two years. Whichever you choose, we ask that you fill out and return the attached questionnaire.

Active, Informative Website

The City maintains an up-to-date web site at **www.cityofrockport.com**. On it, you’ll find notices of upcoming meetings, Crime Reports, special events, codes and ordinances, financials, public information stories, contact information and more. The City also publishes a quarterly newsletter distributed with utility bills and posted on the website. To receive notice of many of these items when they are posted, you can subscribe to them by navigating to the “Notify Me” page under the “About Rockport” tab at the top of the page.