

Overview

You will receive two containers — one for waste (dark blue lid) and one for recycling (green lid). Household waste and yard debris go in the waste container and will be collected once a week. The container with the green lid is for recyclable items only and will be collected every other week — on the same day as your waste collection. Please refer to the accompanying calendar for your pick up day.

In addition to the weekly container collection, special pickups of bagged leaves will occur for four weeks in the spring and four weeks in the fall. A total of 12 bags may be placed curbside each week and must weigh less than 35 pounds.



We'll handle it from here.™

Frequently Asked Questions

Q: When is waste collected?

A: Waste containers (dark blue lid) are once per week. Recycle containers (green lid) are the same day as the waste containers but every other week. Refer to the accompanying calendar for your specific collection day.

Q: What if I have container changes or a container needs repair?

A: Contact Utility Billing at (361) 729-2213 ext. 234. Another container may be ordered for an additional fee. Please allow up to 7 business days for repairs or exchanges. If you requested the larger container (OR if you didn't respond to the survey) and would prefer the smaller one, contact Utility Billing. There will be a \$20 charge for this initial replacement.

Q: Who do I call if my container(s) are missed on collection day?

A: Contact Utility Billing at (361) 729-2213 ext. 234 as soon as possible to report the miss.

Q: Can I use my old trash cans?

A: No, the automated trucks cannot accommodate other containers.



City of Rockport, Texas Waste and Recycling Guide

Introduction to Container Collection



We'll handle it from here.™

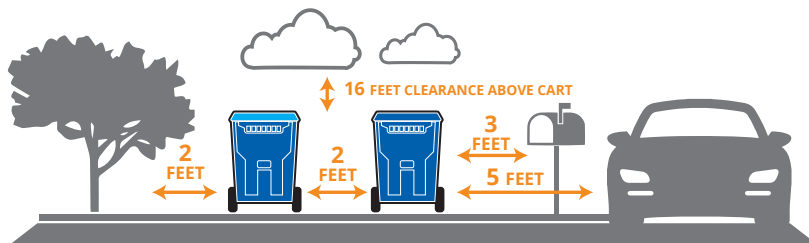


Please Note

Household waste must be bagged and the bags placed in the container with the dark blue lid.

- Containers must be set out by 7:00 am on the day of collection or you may be missed.
- Place containers with the wheels against the curb (or edge of pavement if there is no curb) and the front of the container facing the street.
- Containers should be 2 feet apart, 2 feet from trees or bushes, 3 feet from mailboxes, and 5 feet from vehicles.
- All waste and recyclables must be inside the container with the lid closed or mostly closed.
- Small, manageable yard waste (e.g. leaves, tree trimmings) may be placed in your waste container if the lid will close.
- Please rinse all food containers prior to placing them in your recycle container (green lid).
- Bulky items and yard waste that cannot fit into a container can be taken to the Aransas County Transfer Station, located at 870 Airport Road. Limited numbers of no cost vouchers are available each week. Call Aransas County with questions at [361-790-0162](tel:361-790-0162)

Container Placement Guide



Place cart at curb or within 3 feet from road with front of cart facing street or alley.

Please recycle only the items below:



- ✓ **PLASTICS**
Recycle plastics #1 thru #7. Look on the bottom of containers for a number inside the recycling arrows.



- ✓ **METAL CANS, ALUMINUM FOIL, ALUMINUM FOIL PANS**
Recycle all food and beverage metal cans - steel, tin, bi-metal and aluminum.



- ✓ **CARDBOARD, NEWSPAPER AND MAGAZINES**
You can also include newspaper inserts, catalogs, paperback books, phone books & brochures.



- ✓ **PAPER FOOD CONTAINERS**
Recycle food boxes including: juice boxes, egg, ice cream & milk cartons, and cereal & pasta boxes.



- ✓ **PAPER**
Recycle envelopes, office paper, junk mail, greeting cards & file folders. Shredded paper should be put in a paper bag.

(361) 729-2213 ext. 234
www.cityofrockport.com

DO NOT RECYCLE:

Plastic Bags	Bio-hazardous Waste
Plastic Food Wrappers	Light Bulbs
Plastic without Numbers	Ceramics
Greasy Food Containers	Dishes or Mirrors
Food or Liquid Waste	Hoses
Glass	Toys
Yard Waste	Clothes
Construction Debris	Shoes
Scrap Metal	Tools
Hazardous Waste	Plastic Straws
Electronics	Styrofoam
Cables or Batteries	To-Go Lids
Diapers	Holiday Decorations
Tissue	

For More Information

Online — Go to www.cityofrockport.com and look for the link to the Finance Department page.

CodeRED — CodeRED is the City's telephone notification system used to alert residents of emergencies but also service disruptions, including sanitation. Click on the CodeRED logo at www.cityofrockport.com to sign up and stay informed.

Telephone — Call Utility Billing at (361) 729-2213 ext. 234, 8:00-5:00 weekdays.

In Person — Visit representatives of Utility Billing at City Hall, 622 E. Market Street.

To Report Illegal Dumping

Telephone — Call Code Enforcement at (361) 790-1125.

Online — Use the "Fix It" form on the home page of the City's web site.