



## A Message from Mayor Wax

October 18, 2017

We urge you to use these letters, and information posted on City/Town/County web sites, as an accurate source of information coming from the twice-weekly Long-Term Recovery (LTR) meetings. It is the responsibility of the LTR team the distribution of goods and services throughout the county. A case management program for the distribution of building materials is being finalized.

1. The CURFEW has been lifted. The Burn Ban is still in place.
2. TxDOT. The vegetative burning started today with two incinerators removing 360 tons of vegetative debris. The smoke visible this morning was from a structure fire on Club Lake Drive, not the smokeless incinerators. Additional incinerators have been ordered and will be running as wind conditions and humidity permit.
3. Debris Removal in Whistlers Cove. On Thursday, October 19, TxDOT will have 15 trucks removing vegetative debris in the neighborhood. Residents, and their contractors, should not park on the streets or in front of debris piles.
4. Insurance Issues. If you are having difficulties with your insurance provider, please contact the Texas Department of Insurance. The number is 512-676-6000 or 800-578-4677. Additional information is available on the City's web site.
5. NEW FEMA Dates. FEMA has extended the dates for Crisis Cleanup (October 31), Requests for Individual Assistance (Nov. 24) and Transitional Shelter Assistance (Nov. 27).
6. Financial Assistance for Residents. SBA has approved more than \$4 million in loans for Aransas County businesses and residents. National Flood Insurance program has proved \$8 million for more than 2280 claims.
7. CITY NEWS –
  - a. Utility Customer Service will be operational in its new location - 402 Laurel, in the former service center – on Monday, October 23. You may pay in person at

the new location or online. The drop box at City Hall is still operational, but will closed once construction begins – no set date at this time.

- b. Permits and Fees. There have been NO increases in permits and fees post Hurricane Harvey. The only new fee is for the Contractor Verification program.

8. REMINDERS –

- a. Assistance for Residents. The Tu Bi Foundation, a philanthropic, humanitarian Buddhist organization based in Viet Nam, will be providing financial assistance to 150 Aransas County residents. The property owners were randomly selected by the organization from the Texas Intrastate Fire Mutual Aid association's damaged structure assessment list. Individuals on the list should bring ID and proof of residency to the Public Safety Center, located at 714 E. Concho, on Saturday October 21 between 9 am and 10:30 am. The list is available on the City's web site or by copying this address into your browser: <https://tx-rockport2.civicplus.com/Archive.aspx?ADID=2590>
  - b. Workshop on Coastal Bend Construction Guidelines. The Texas Department of Insurance is offering a Contractors' Workshop on Friday, October 20 from 8:00 a.m. to 1 p.m. at the Rockport Service Center Training Room. Doug Klopfenstein of TDI will inform participants about proper roofing techniques and installation of windows, doors, siding, air conditioning and more. This workshop is very important for individuals, residents and contractors who may be unaware of TDI regulations associated with coastal counties. It is free, open to the public and includes breakfast and lunch.
9. Vessel Removal. ACND and the Coast Guard will begin work at Fulton Harbor and then Key Allegro. There is a priority list based on potential immediate danger to public health and the environment. For additional information, call 877-458-9377.
10. Home Clean-up Assistance. The Volunteer Reception Center is matching residents in need of assistance with volunteer groups. If you haven't signed up for help, please call 361-727-9011.

It's getting better every day!!