



A Message from Mayor Rios

February 22, 2021

1. City of Rockport Water.

- a. **Boil Water Notice is STILL IN EFFECT**- Because of all the factors affecting the system, we ask that you continue to boil the water and minimize your water usage to immediate personal needs. This also includes any ice or water from your appliances. For more information about water in an emergency situation, please visit the CDC – <https://www.cdc.gov/healthywater/emergency/drinking/drinking-water-advisories/boil-water-advisory.html> or scan the QR code at the right.



- b. **Requirements for Restoration and Rescinding Boil Water Notice** – The system HAS successfully maintained the minimum pressure required by TCEQ and we are awaiting the rests of the bacteriological tests. We're confident that the tests will pass and will send out an announcement once this has been confirmed.
- c. **Stage 4 Water Emergency.** The Stage 4 Water Restriction is still in place. A separate announcement will be made when it is rescinded. As a reminder, this means NO landscape watering, filling of pools, car or exterior washing, and other uses that are not imperative for day-to-day living. If you haven't already done so, please turn your automatic sprinklers off. Individuals or businesses using water wells or recycled, effluent or gray water are exempt as long as there is a sign posted. **Violators can be disconnected from the water system. It is a separate violation to display a sign which falsely claims the water used to be from another source.**

2. **Situational Updates** Updates will be posted on the City's web site – a special Winter Storm Uri page has been added - and Facebook page (Rockport, Texas – Charm of the Texas Coast), as well as through CodeRED alerts. If you haven't signed up for the CodeRED emergency alert system, please visit: <https://public.coderedweb.com/CNE/en-US/C3F2FDDE07FB> or scan the QR code to the right. You may set up an account or sign up as a guest.



3. **Generators.** Many of you may be looking into the purchase of a generator in case of future disasters. Please be aware that you will need a **secure** fuel source for your equipment to work efficiently. During this most recent emergency, the City's natural gas suppliers cut back our normal quantity causing some issues for those residences and businesses that utilize natural gas.

4. Reminder from the Previous Letter:

- a. **Electricity.** AEP has announced that electricity has been fully restored but there might be individual meters that are out. If you are still without power, please contact AEP at (866) 223-8508 to report your outage.
- b. **Burn Ban.** Aransas County issued a burn ban notice on Friday, February 19, which extends until May 20th, unless rescinded earlier.
- c. **Damages to your Residence and Business** – **Information is available in the February 20th letter, which is posted on the City's web site.**

I'd also like to offer my personal thanks to the City employees who went above and beyond to service the needs of our residents and businesses. Staff from Utility Billing assisted our dispatchers with handling phone calls, as well as members of the Street, Gas, Parks, Building and Criminal Investigation Divisions that took to the streets to assist our Water Department in identifying leaks throughout the system.